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| Use Case Name: | Manage Survey |
| Scenario: | The answered survey form will be collected and tally the feedback of the customers. |
| Triggering Event: | Manage Survey |
| Brief Description: | Front Desk will take the answered survey forms. |
| Actor: | Front Desk, Customer |
| Stakeholder: | Front Desk give the answered survey forms to the manager to tally the results |
| Related Used Case: |  |
| Pre-Condition: | Customer will check-out and the front desk will hand over the survey forms |
| Post Condition: | Customer will answer the survey form and will hand it over to the front desk. |

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| Use Case Name: | Update Room |
| Scenario: | The Front Desk confirms if the guests have book a room or already check-out. |
| Triggering Event: | Update Room |
| Brief Description: | The Admin checks the Front desk reports whether the guests book a room or check-out. |
| Actor: | Admin, Front Desk |
| Stakeholder: | The reports of the front desk will be passed on the admin to update whether how many rooms are vacant or occupied. |
| Related Used Case: | Confirms guests have booked in and/or check-out |
| Pre-Condition: | The Front Desk informs that the guests have check-in or out |
| Post Condition: | The Admin will determine if the rooms are vacant or occupied. |